

Booking Extensions

There is an option in MyPC to offer a patron an extension to their current booking if there are no bookings scheduled after the current one. The “extend session” feature can potentially allow users to use computers for longer than their normal time limit allows.

If a library opts to offer booking extensions, the user will be offered a session extension at the time their level 1 warning is due (10 minutes before the end of the session). If they do not accept the extension, they will be asked again at the level 2 warning (5 minutes before the end of the session). If they accept the extension, their session will be extended, subject to the following rules:

- Up to the time specified in Maximum Extend Time (as determined by the library)
- Up to the number of times the user can extend their session (as determined by the library)
- Until the next advanced booking scheduled on the computer, if that is before the Maximum Extend Time rule comes into force

The dialog box offering the extension will look something like this:

